Tips for Working With

Virtual Remote Interpreters (VRI)

VANCRO INTEGRATED INTERPRETING SERVICES

ENSURE RELIABLE TECHNOLOGY

- Use a high-speed internet connection
  - Download Speed: 25 Mbps or higher
  - Upload Speed: 10 Mbps or higher
- Test your device's camera, microphone, and speakers in advance.
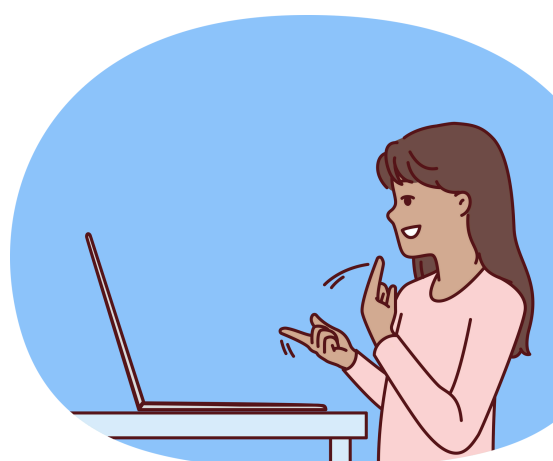
GRANT PERMISSIONS FOR INTERPRETERS & DEAF CONSUMERS

- Interpreters and Deaf consumers should be granted permission to multipin
- (Optional) Granting co-host privileges to interpreters enables them to better manage their interpretation process & logistics.

PRIORITIZE INTERPRETER VISIBILITY

- Ensure the Deaf consumer can clearly see the interpreter at all times, including during screen sharing.
- Test interpreter visibility before the meeting to ensure the setup works for all participants.
- On Zoom, features like Spotlight Video or Pinning are good options to maintain interpreter visibility.
- For other platforms, explore comparable features and confirm the interpreter's visibility with the Deaf consumer.

ENCOURAGE TURN-TAKING AND SPEAKER IDENTIFICATION

- Ask participants to take turns speaking and avoid overlapping conversations.
- Have speakers identify themselves before talking (e.g., "This is Alex...").
- (Optional) Use Zoom's Raise Hand feature to manage speaking order.

PROVIDE CONTEXT

- Share relevant materials or topics with the interpreter before the session.
- Brief them on specific terms, names, or jargon.

Questions? Email us at interpretingservices@vancro.com